

Georgia-Pacific
P O Box 3333
Crossett, AR 71635
In regards to: Utilities Outages

Mr. Mark Schneider
Madison Industrial Services Team Ltd.
Power Services Division
705 Club Lane Suite 103
Conway, AR. 72034

Dear Mr. Schneider:

I just wanted to take this opportunity to extend my sincere thanks to you and all of your employees. As you are well aware the 2008 Utilities outage was very large due to the fact of having (3) boilers and all related support systems down at one time. This extra work stretched mill personnel as well as our contractors to the max. Madison has been flexible enough and able to supply the additional manpower and equipment to accommodate our needs. This eliminates a large burden on not only me as planner but our whole maintenance team.

The fact is, you can not plan for the completely unknown, and you have to be able to manage discovery jobs as they arise. I have come to rely on your company for a large percentage of discovery type work. I have worked with many contractor firms over my 30 year career as a maintenance person, some are dependable and others are questionable. My experience with Madison has been right there at the top of the list. I know that if Madison is awarded the job, I have very little to be concerned with on that particular job. Your superintendents and foremen are top notch folks as well as your craft hands. Your employees are without a doubt the friendliest and most courteous group I have had the pleasure to work with. Also over the years, I don't recall any safety incidents on my jobs, which is a plus for all of us.

We look forward to many more years of a mutually beneficial relationship with Madison.

Hats off to Dennis Baxter, Donnie Moseley, Nathan Boyte, Wayne McKey, Robert Henderson Garland Mayo and Drew Boyte for a job well done. This is a great team. Please extend my sincere appreciation to the rest of the group

Thank you,
Billy LaFoon Jr.
Utilities Maintenance Planner/Coordinator
Georgia-Pacific Corp